**Kanishk 484-682-5494** [**bakanishk@gmail.com**](mailto:bakanishk@gmail.com)

**PROFESSIONAL SUMMARY:**

* Business System Analyst with 8+ years of diverse experience in Information Technology with focus on Business Analysis, Business Modeling, Requirement Gathering, Technical Documentation, Software Validation and Web Application Services. More than four years of successful, progressive experience in all phases of the iterative Software Development Life Cycle (SDLC). Agile Scrum methodology. Client/server application using
* Rich experience in gathering (user) functional requirements using various requirements modeling and UML tools including Rational Rose, Rational clear case and MS Visio.
* Proficient in Technical and Business Writing, Business Process Flow, Business Process Modeling, Business Analysis and Testing various methodologies.
* Expertise in Project Management i.e. Project Scoping, Planning, Estimating, Scheduling, Organizing, Directing, Controlling, Budgeting and Drafting Remedy Procedures.
* Experience in facilitating Joint Requirement Planning (JRP) sessions with Business User Groups, conducting Joint Application Development (JAD) sessions with IT Groups and Conflict Management with Project team members.
* In depth knowledge Rational Unified Process (RUP) methodology, Use Cases, Software Development Life Cycle (SDLC) processes, Object Oriented Analysis and Design (OOA/D).
* Competent in Creating Unified Modeling Language (UML) diagrams such as Use Case Diagrams, Activity Diagrams, Class Diagrams and Sequence Diagrams.
* Extensive experience in developing Use Cases, creating Screen Mockups, conducting Gap Analysis and Impact Analysis, SWOT analysis, Cost Benefit Analysis, Risk Analysis.
* Proficient in implementing rational tools such as HP ALM, Requisite Pro, Rational Clear Case, and Rational Clear Quest for requirements analysis, requirements modeling, requirements documentation, version control, and requirements/defects management.
* Experience in Medicaid Information Technology Architecture (MMIS) and Affordable Care Act (HIX) environment.
* Facilitated Change Management across entire process from Project conceptualization to Testing through Project Delivery, Software Development and Implementation Management in diverse Business and Technical Environments.
* Responsible to Track, Document, Capture, Manage and Communicate the Requirements using Requirement Traceability Matrix (RTM) which helped in controlling numerous artifacts produced by the teams across the deliverables for a project
* Involved in Test Planning, Test Preparation, Test Execution, Issue Resolution and Report Generation to assure that all aspects of a Project are in Compliance with the Business Requirements.
* Strong experience in conducting User Acceptance Testing (UAT) and documentation of Test Cases. Expertise in designing and developing Test Plans and Test Scripts.
* Interface with clients from Operations, Marketing, Sales, Technologies, and Outside Vendors and act as their customer interface point as the lead of the Projects.
* Highly motivated team player with excellent Interpersonal and Customer Relational Skills, Proven Communication, Organizational, Analytical, Presentation Skills, and Leadership Qualities.

**Software/Environment**:

MS Visio, MS Project, Rational Product Suite, Rational Rose, RequisitePro, ClearQuest, Windows XP/2000/Me/98/95/3.1/NT,SunOS, MS-DOS, Dream Weaver, Adobe Photoshop, Flash, Business Objects, XML, UML, HTML, C++, VB.NET,ASP.NET, Java, Access, Microsoft Word, Power Point, Excel, Outlook, PSP Studio, Word Perfect

**EXPERIENCE:**

**BlueCross and BlueShield of Florida**, **FL May 2013– Current**

**Senior Business/System Analyst**

**Responsibilities:**

* Conducted interviews and Joint Application Development (JAD) sessions to gather requirements from stakeholders and users and ultimately translated them into Software Requirement Specifications (SRS).
* Manage design, development, and implementation of project phase to include, but not limited to gathering and defining the project requirements; obtains staffing requirements; and forming project teams. Typical continuous Agile, Scrum SDLC and Waterfall SDLC.
* Analyzed business requirements and segregated them into high level and low lever Use Cases, Activity and State Diagrams using MS Visio
* Created Use Case specifications, business flow diagrams and Sequence diagrams using MS-Visio so the developers and other stake holders could understand the business process with possible alternate scenarios.
* Assisted Project Managers in resource and hours allocation. Responsible for tracking Project issues and risks and addressing them.
* Studied the existing business process and created AS-IS workflow and possible TO-BE solution to illustrate the proposed system.
* Adopted Health Leven 7 (HL7) strategies to develop specifications for making EMR system interoperable.
* Involved in full HIPAA compliance lifecycle from GAP analysis, Mapping implementation and testing for processing and adjudication of Medicare Claims.
* Worked on developing requirements for Members Eligibility and Benefits Enquiry (270-271), Claim Submission (837) and Remittance Notification (835) for EDI Transaction set.
* Adopted Service-Oriented Architecture (SOA) for the Rules that were responsible for validating the patient forms in the EMR.
* Responsible for providing business requirements within an AGILE software development SCRUM environment.
* Created project charter, scope and schedule. Worked as Liaison between customer’s business unit managers, stakeholders and functional subject matter experts (SME’s).
* Maintained project documents such as the risk management plan, action items list, project benefits list, monthly updates and reviewed with the project manager at regular time intervals.
* Managed and tracked defects prioritized defects with each build and made sure that they were communicated to the affected teams.
* Involved in mentoring specific projects in application of the new SDLC based on the Agile Scrum and Rational Unified Process, especially from the project management, requirements and architecture perspectives.
* Extensively worked with QA team to test the application quality and performed UAT test, performed root cause analysis for the issues that came in UAT environment & reported them to Development team/QA team.

**Environment:** Rational Requisite Pro, MS Visio, MS Project, Enterprise Architect, Rational Rose, HIPAA, EDI UML, Medicare, JAD, MS-Office Suite, Agile (Scrum)E-rate (rating engine),Siebel

**RedBulL,CA Apr 2012 – Mar 2013**

**Senior Business /System Analyst   
Responsibilities:**

* Gather requirements by conducting meetings and brainstorming sessions with senior management of the Research Group and SMEs and document them.
* Gathered requirements to customize ATG provided solutions, services, and ongoing guidance to power a more relevant and personal e-commerce
* Usage of ATG platform including repositories and RQL to build an e-commerce site.
* Prepared user training manual for merchandising team on managing commerce assets through ATG BCC (Business Control Centre).
* Documented the Process Flows for B2C and B2B in the High Level Requirements Document.
* Custom tools upgrade client had created marketing, merchandising product tools to support their custom web application which needed to be re-architected to work with ATGs eCommerce suite
* Developed the Project Scope and Vision document in assistance with the Project Manager.
* Also performed the as-is and to-be Assessment to understand the underlying gap in the business process.
* Extensively used MS Visio to develop the solution concept, business timeline and wireframes.
* Conducted JAD sessions, initiated scope and discovery meetings.
* Involved in designing and developing Data Models and Data Marts that support the Business Intelligence Data Warehouse.
* Participated in the testing of B2B and B2C websites, including creating test plan and test cases, executing test cases(including regression and ad-hoc testing), and defect management
* Prepared graphical depictions of Use Cases, Use Case Diagrams, State Diagrams, Activity Diagrams, Sequence Diagrams, Data Flow Diagrams, Component Based Diagrams, and Collateral Diagrams and creation of technical design (UI screen) using Microsoft Visio.
* Facilitated joint application development (JAD) sessions, one on one interview and meetings with business users and subject matter experts (SMEs).
* Involved in making Use Case Diagrams, Activity Diagrams, and using analysis and design models tools like MS Visio, Rational Rose through RUP, Agile and Waterfall Model
* Responsible for creating Business Requirement Specifications, to capture functionalities at all E-Commerce touch points.
* Utilized corporation developed Agile SDLC methodology. Used Scrum Work Pro and Microsoft Office software to perform required job functions.
* Utilized Agile/ SCRUM and PMI methodologies to monitor steer and develop project objectives.
* Introduced Agile and RUP methodologies to reflect liquid nature of front-office improving time-to-market
* Extensively use Microsoft Project or similar tools such as Open Workbench to document project plans.
* Data mapping, logical data modeling, created class diagrams and ER diagrams and used SQL queries to filter data within the Oracle database.
* Performed extensive requirement analysis including Data analysis and Gap analysis.
* Analysed business requirements and segregated them into high level and low level Use Cases, activity diagrams using Rational Rose according to UML methodology thus defining the Data Process Models.
* Successfully conducted JAD sessions, which helped synchronize the different stakeholders on their objectives and helped the developers to have a clear-cut picture of the project..
* Created UML models and visual artifacts like DFD, Flowchart, and Process Flow diagrams.

**Environment**: MS-Office Suite (Word, Excel, PowerPoint, Visio, MS Project) Mercury Quality Center, Agile/Scrum, Waterfall, Oracle 8i/9i/10g, Java, SQL Server.

**Siemens Health Care, PA Apr 2010 – Mar2012**

**Business Analyst**

**Responsibilities:**

* Worked with clients to deliver a truly unique, state-of-the-art solution.
* Analyzed and documented best practices and internal processes for workflows associated with servicing clients.
* Gathered requirements and specifications for applying workflows to internal systems (i.e. system changes and configurations) in support of working with new clients and their business needs.
* Communicate and interact effectively and professionally with co-workers, management and customers
* Worked with various teams across the organization to analyze requirements and manage projects across multiple departments.
* Used MS Office (Visio) to document workflows and worked with the project team to create other documentation and training aids.
* Worked efficiently and effectively to communicate with senior executives, stakeholders and other business partners.
* Used Agile’s scrum framework, for managing the software application development project.
* Conducted gap analysis on the "as-is" and "to-be" states which required working very closely with the data analytics team and other teams which were located in other locations across the nation.
* Helped the data warehouse teams in analyzing all the various data elements across all the different jobs, tables and applications.
* Worked closely with provider and business teams across all locations to capture upgrade changes
* Documentation of new business process functional requirements which includes modification of existing integration business process.
* Created Use-Cases and Requirements documents to document business needs.
* Requirements were gathered through interactions and meetings and periodic walkthroughs with potential users of the application.
* Ensured Use-Cases were consistent and covered all aspects of the Requirements document.
* Involved in Process analysis to optimize the interfaces.
* Update user training manual periodically and train business users when new enhancement is implemented.
* Experience in Manual testing of client server & web based applications
* Developed detailed Testing Methodologies, Test Matrices, Test cases, and Test Procedures.
* Writing test cases to test the functionality of the application manually and using Quality Center.

**Environment**:, Agile (Scrum)Windows 2000/XP, Microsoft Office, SharePoint 2007, SQL Server, Agile, MS Access, 8.1, SCON(in house pricing software), HP Quality Centre 9 & 11,SAP.

**Volvo,NC Jan 2008 – Mar2010**

**Business Analyst**

**Responsibilities:**

* Reviewed and analyzed environment and identified process improvements.
* Interacted with business users to conduct extensive requirements analysis.
* Conducted surveys involving customers and business users as part of requirement gathering process.
* Met key business partners to identify current and future business needs.
* Served as a liaison between the lines of business and the project team and assisted the business identifying, understanding, and documenting their business needs
* Assisted the project manager in financial analysis
* Effectively interacted with other team members( Product, Technology and Operations)
* Co-ordinated with other business analysts for designing and implementation of use cases and test plans.
* Participated in the full Software Development Life Cycle (SDLC) using Rational Unified Process (RUP) methodology.
* Assisted in on-going process improvement efforts to ensure test planning, execution, and reporting is effective, efficient, standardized, coordinated, and integrated.
* Developed test plans and test cases according to business requirements.
* Acted as User Acceptance testing coordinator and monitored business testing and interfaced with the development team regarding defect status and fixes on a daily basis
* Actively participated in weekly meeting focused on resolving technical anomalies in the testing process.

**Environment**: Windows XP, Microsoft Office, Waterfall, MS Access, HTML, XML